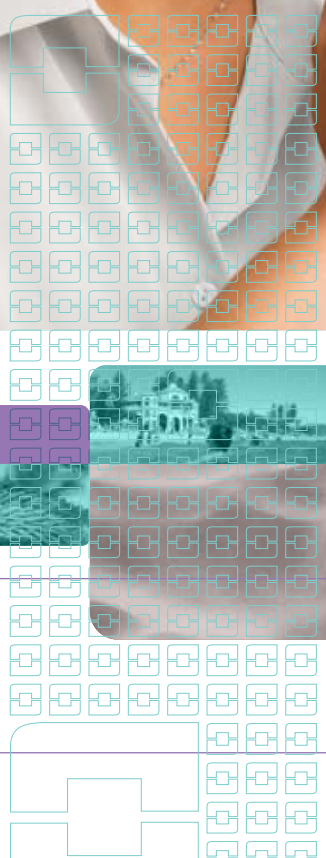




welcome to cottesloe dental

Excellence in dental care



**COTTESLOE
DENTAL**

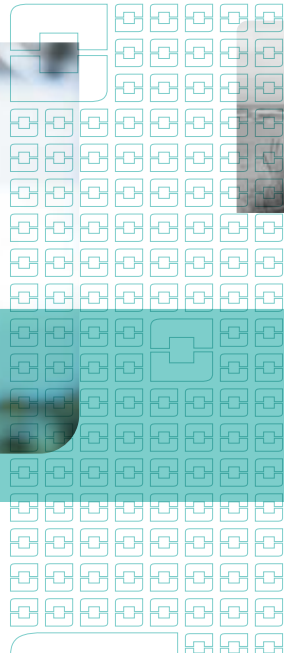
Our philosophy

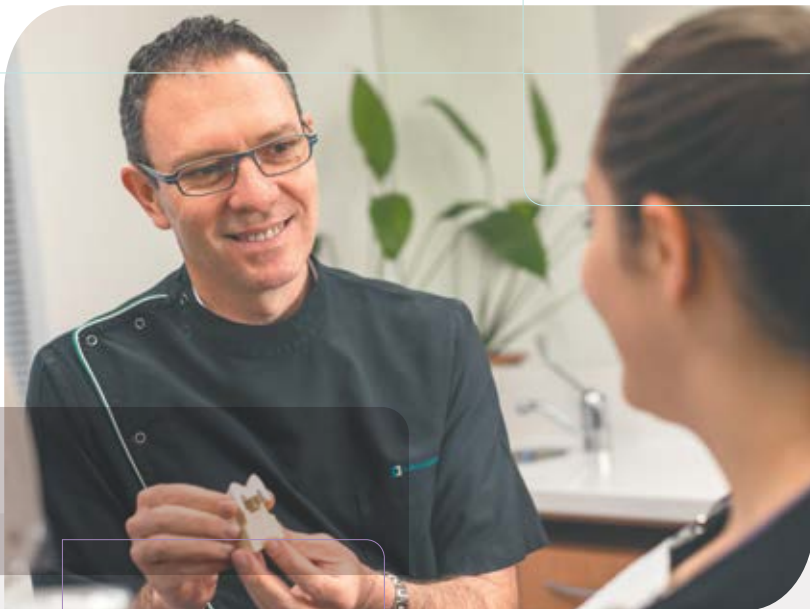
Excellence in dental care.

Committed to the best dental care – we put you first.

Founded in 1923, Cottesloe Dental's unwavering commitment to every patient's dental needs has over the years earned us a solid reputation of trust. Our standards are of the highest: each dental partner has long standing experience, and our specialised support staff are well trained. We are also passionate about what we do, and we constantly explore new, proven methods of dentistry and dental technology. We believe it's this combination of skills, passion, investment and care that makes our practice the practice of choice for our patients.

We welcome all patients – from pre-schoolers to the elderly.





Our team

The team at Cottesloe Dental includes dentists, hygienists, dental nurses, receptionists, a staff nurse and a practice manager. We all work as a team to provide the best of care for you and your family.

Our dentists are general practitioners, graduates of prestigious Universities and members of the Australian Dental Association. All our dentists are actively involved in continuing education both locally and internationally and are registered Department of Veterans Affairs dental officers.

FAQ's

Family dentistry

It is never too early for a child's first check up, although we advise a first visit by at least age one. Our caring approach to family dentistry is based on our belief that it's important that young children enjoy their dental visits. This provides the foundation for a life-long positive association with all things dental.

Oral hygienists

Our emphasis on preventive dentistry is greatly enabled by the expertise of our oral hygiene team. Each oral hygienist is trained to properly explain the "how and why" of dental disease and what is required to minimise future dental problems.

Education and continuing care provide some of the best value dental treatment as this has the potential to prevent gum disease and the need for fillings later in life.

In addition to oral hygiene instruction and dietary assessment, oral hygienists perform scaling and cleaning, fluoride application and fissure sealing.

Anxious?

Happy gas (nitrous oxide sedation) and intravenous sedation (under medical supervision) are suitable options for extremely anxious patients. These methods lower anxiety considerably and a patient can expect to feel very relaxed.

In more extreme cases, and where directed by a dentist and working in conjunction with a medical anaesthetic team, general anaesthesia in hospital is also an option.

Laboratory services

An on-site dental laboratory produces purpose made state-of-the-art ceramic crowns, bridges and veneers that mimic the colour, shape and light-reflecting properties of natural teeth. The laboratory also makes dentures, partial dentures and mouth guards. A same-day denture repair service is also available, provided repairs are handed in by 9am.

Colour matching is an important part of the creation of any restorative work and the convenience of on-site technicians means that patients' can consult with the dentist and technician at the time of their dental appointment.

Our facilities include:

- Digital x-rays
- Electronic records
- Microscopes
- Laser Assisted Dentistry CAD CAM technology
- On-site laboratory

Your first visit

Please arrive 15 minutes early to allow time to complete our Patient Information and Medical History forms. Your health status and current medications may have an important bearing on your dental condition and treatment.

During the appointment your dentist will undertake a complete oral examination, which may include x-rays, if required. Your dentist will also discuss any proposed treatments as well as expectations. Prior to any treatment, your long-term dental requirements, current treatments and related fees will be discussed and a printed treatment plan will also be presented.

Privacy policy

The Privacy Act 1988 requires dental practitioners to obtain consent from patients to collect, use and disclose patient's personal information. Cottesloe Dental acknowledges and respects these requirements. Our privacy policy is available upon request.

Infection control

Infection control is of prime importance to us. Extensive precautions are taken to ensure that you are protected. Cottesloe Dental is an accredited dental practice and as per the Australian Dental Association's requirements, all instruments are sterilised after each patient, by means of autoclaving; a high-pressure steam process.

Disposable, single use items are also used. Barrier coverings are placed on surfaces that may be touched during treatment and these are changed after each visit.

If you have any queries or are unsure of any aspect of sterilisation, please ask your dentist.

Our fees

Our fees are based on time, materials used and infection control costs. We have also invested substantially in technology and expertise to ensure advanced dental care in modern, well-equipped premises and this increases our operating costs. Quality dentistry comes at a cost and we believe our fees represent excellent value.

Our financial policy

We appreciate payment when our service is rendered. Your receptionist will assist in making other arrangements should unusual circumstances make this not possible. Where complex, extended dental treatment is involved, alternative arrangements may be made when you accept your treatment plan and estimate. Upfront payment prior to a long-term treatment may make you eligible for a discount.



Payment

Payment can be made in cash, by personal and insurance fund cheques and by EFTPOS (Bankcards, Visa, Mastercard, Amex or debit card) as well as directly to health funds participating with HICAPS. We also accept credit card payments by telephone and Electronic Funds Transfer.

Appointments

We operate by appointment only. To most efficiently utilize your time and ours, we request at least 24 hours' notice when appointments require rescheduling.

Emergency service

During office hours emergency treatment can, where possible, be provided by your regular dentist. If, however, this involves an unreasonable delay, one of the other dentists will see you at the first available opportunity. For emergency requirements outside office hours, a dentist is available on Saturday morning, otherwise please phone your dentist at home. All private numbers are listed in the White Pages.

Referrals

Our dentists enjoy a close working relationship with a wide range of dental specialists and it is our policy to refer patients where appropriate.

Happy with our service?

We always take any referrals as the highest compliment of our service and are happy to see new patients that you may wish to refer to our practice. We sincerely appreciate your recommendation of Cottesloe Dental.

Business hours

**We are open Monday to Friday,
8.00am to 6.00pm and Saturday
mornings.**

Evening appointments can be arranged upon request.

If your regular dentist is on leave, your records are available and reciprocal arrangements are in place for another dentist to provide treatment if you wish.

phone (08) 9384 1644
cottesloedental.com.au

